

## **Town Water Meter Readings Fall 2009**

The Water/Sewer Division of the Lexington Department of Public Works (DPW) will begin reading all town meters starting September 8<sup>th</sup> and will continue through the end of November. A DPW meter reader will visit each residence and business. Staff will present Lexington DPW identification and a resident can verify water meter personnel by calling the DPW Operations Office at (781) 274-8300.

Actual readings of the meters reduce the need for costly billing adjustments. Meters pads are located outside a structure or if you do not have a meter pad, inside access will be required to the basement. If an inside meter cannot be accessed or an outside meter pad cannot be read, a self-addressed, stamped card will be left at the business or residence. This card will direct you to record the actual meter reading and return by mail within three (3) business days. If a card is not returned, water billing will be based on estimation. Phone meter readings cannot be accepted.

Cooperation with the Town's water meter reading program is most appreciated. Questions and concerns can be directed to the DPW Operations Office at (781) 274-8300.